

176133



**BellSouth Telecommunications, Inc.**

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October 4, 2005

RECEIVED  
2005 OCT -4 PM 4:29  
SC PUBLIC SERVICE  
COMMISSION

Mr. Charles Terreni  
Chief Clerk of the Commission  
Public Service Commission of South Carolina  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Re: Voice Mail Deregulation  
Docket No. 2005-315-C

Dear Mr. Terreni:

Enclosed for filing are the original and ten copies of BellSouth Telecommunications, Inc.'s Petition to Deregulate Voice Mail.

Sincerely,

A handwritten signature in cursive script that reads "Patrick W. Turner".

Patrick W. Turner

PWT/nml

Enclosure

cc: Florence P. Belser, Esquire  
F. David Butler, Esquire  
Joseph Melchers, Esquire  
Jocelyn G. Boyd, Esquire

DM5 #603850

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

DOCKET NO.

IN RE:

Voice Mail Deregulation

PETITION TO  
DEREGULATE  
VOICE MAIL

RECEIVED  
2005 OCT -4 PM 4: 29  
SC PUBLIC SERVICE  
COMMISSION

Pursuant to S.C. Code Regs. 103-836 and S.C. Code Ann. § 58-9-280(G)(1), BellSouth Telecommunications, Inc. ("BellSouth") respectively petitions the Public Service Commission of South Carolina ("the Commission") to enter an Order stating that the Commission will not regulate business or residential voice mail offerings in any exchanges in BellSouth's operating territory in South Carolina. The tariff pages set forth in Exhibit A to this Petition (which currently are on file with the Commission) identify each BellSouth service that is the subject of this Petition. For ease of reference, these services are collectively identified as "voice mail" in this Petition.

In support of this Petition, BellSouth states as follows:

**I. INTRODUCTION**

1. BellSouth's authorized representative in this proceeding is:

Patrick W. Turner  
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Email: patrick.turner@bellsouth.com  
Telephone: (803) 401-2900  
Facsimile: (803) 254-1731

2. BellSouth is a telephone utility presently providing comprehensive telecommunications services to its subscribers pursuant to intrastate tariffs on file with the Commission.

3. S.C. Code Ann. §58-9-280(G)(1) provides that “[t]he Commission shall not regulate a service for which competition exists if the market for that service is sufficiently competitive to protect the public interest.” Under this statute:

Competition exists for a particular service if, for an identifiable class or group of customers in an exchange, group of exchanges, or other clearly defined geographical area, the service, its functional equivalent, or a substitute service is available from two or more providers.

This statute requires the Commission not to regulate voice mail services in BellSouth’s territory because these services, their functional equivalent, or substitute services are available from many regulated and unregulated providers.

4. The market for voice mail service and substitute services<sup>1</sup> in South Carolina is highly competitive and diverse. Business and residential customers in BellSouth’s territory can choose among voice mail or substitute services that are available from BellSouth, from many other regulated providers, and from many unregulated providers (including providers of professional answering services, retailers, providers of voice processing equipment, wireless service providers, and providers of Internet-based services).

5. BellSouth is not aware of any other Incumbent Local Exchange Company (“ILEC”) that references voice mail in their tariffs that are on file with the Commission.

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<sup>1</sup> For ease of reference, the term “substitute services” includes functionally equivalent services in the remainder of this Petition.

Upon information and belief, therefore, the voice mail service offered by other ILECs in South Carolina is not regulated by the Commission.

6. Voice mail service is unregulated in seven of the nine States in BellSouth's operating region.

## **II. VOICE MAIL OR SUBSTITUTE SERVICES ARE AVAILABLE FROM REGULATED WIRELINE PROVIDERS**

7. Many regulated wireline providers, some of which are identified in Exhibit B, make voice mail service offerings available to residential and/or business customers in BellSouth's territory. A review of the websites for several of these providers – including AT&T, MCI, ITC DeltaCom, NuVox, Charter Communications, Time Warner, and TelCove – shows these companies are offering some type of voice mail service.

## **III. VOICE MAIL SERVICES ARE AVAILABLE FROM UNREGULATED PROVIDERS**

### **A. Professional Answering Services**

8. Many unregulated providers of professional answering services make voice mail services (or substitute services) available to residential and business customers in BellSouth's territory. These services typically involve tele-messaging call centers that are staffed by live operators who provide an array of services, such as answering calls, taking messages, and forwarding calls to their clients. Many of these companies, like Ameri-Tel Messaging Services, Answer MTI, and Telequest Communications, are listed in The Real Yellow Pages® from BellSouth.

## **B. Answering Machines**

9. Many unregulated retail stores offer standalone answering machines as well as telephones that also function as an answering machine that make voice mail services (or substitute services) available to residential and business customers in BellSouth's territory. A significant number of retailers – including Target, Circuit City, Wal-Mart, OfficeMax, CVS, Kmart, Office Depot and Best Buy – offer a number of sophisticated standalone digital answering machines, as well as telephones that also function as answering machines, at competitive prices. The most basic, inexpensive answering machines provide a method of answering calls and recording messages, turning on a light to indicate that messages have been received, and allowing call screening. The more sophisticated answering machines bundle features such as date and time stamping and remote retrieval with cordless and wire phone sets that include graphic displays, specialized ring tones, and many other features. For example, Best Buy's website recently included over 25 answering machine products available for purchase.

## **C. Voice Processing Equipment**

10. Many unregulated equipment vendors offer voice processing equipment that make voice mail services (or substitute services) available to business customers in BellSouth's territory. Unregulated equipment vendors in South Carolina -- including Omni Telecommunications, Charleston Telecommunications Consulting, and 2K Communications, Inc. – typically offer such equipment in the form of a Key System or PBX. Also, Key and PBX manufacturers such as Lucent, Centrepont Technologies, and Nortel offer voice-processing equipment specifically designed to complement and

interact with their systems. This enables businesses to provide their own voice mail and to resell their services to others.

#### **D. Wireless Services**

11. Many unregulated wireless providers make voice mail services (or substitute services) available to residential and business customers in BellSouth's territory. Wireless providers – including Sprint Nextel, T-Mobile, Cingular Wireless, SunCom and Verizon Wireless – often make voice mail services available as part of their basic monthly service package.

#### **E. Internet-Based Services**

12. Many unregulated Internet-based service (VOIP) providers, such as, VONAGE, AT&T, and Primus make voice mail services (or substitute services) available to residential and business customers in BellSouth's South Carolina territory. Customers can retrieve their voice mail messages via the Internet and are often able to use this type of service at no additional charge in connection with promotions offered by Internet service providers. Additionally, consumers can retrieve their voice mail messages through their email accounts, such as Yahoo!,<sup>®</sup> for a nominal fee.

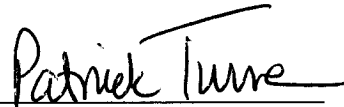
### **III. THE PUBLIC INTEREST IS PROTECTED BY THIS COMPETITIVE VOICE MAIL MARKET**

13. As noted above, voice mail services (or substitute services) are available from many providers throughout the state of South Carolina, and this intense competition has developed – and flourished – as a result of market forces, not government mandates. This vigorous competition means that the market is more than “sufficiently competitive to protect the public interest.” *See* S.C. Code Ann. §58-9-280(G)(1). It affords consumers the ability to choose among a variety of innovative products and services that

are available from an array of firms at competitive prices. In a free market society like ours, the public interest is best served by letting the market work and imposing regulation only where there is a market failure. Clearly, there is no market failure in the market for voice mail and substitute services. Removing regulation that applies to some, but not all, providers of these services will further enhance this vigorous competition by allowing all competitors in this market to respond to market forces more quickly and more efficiently without incurring the time and expense of complying with regulatory requirements that clearly are not necessary to protect the public interest.

WHEREFORE, based on the foregoing, BellSouth respectfully petitions the Commission to deregulate voice mail service as provided for in S.C. Code Ann. § 58-9-280 (G)(1).

Respectively submitted on this 4<sup>th</sup> day of October, 2005.



Patrick W. Turner  
1600 Williams Street, Suite 5200  
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ATTORNEY FOR BELL SOUTH  
TELECOMMUNICATIONS, INC.

## EXHIBIT A

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: February 15, 2000  
BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Fourth Revised Page 1  
Cancels Third Revised Page 1

EFFECTIVE: February 29, 2000

## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.1 General

#### D2.1.1 Classes of Service

##### A. MemoryCall® Answering Service (MAS) - Residence/Business

Provides a telephone answering and message recording service for residential and business customers. The service allows a call to be answered when the called party is on the telephone *or* unavailable. A greeting in the subscriber's own voice can be delivered to the calling party and a message from that calling party can then be recorded. The messages are stored so that the subscriber can retrieve them at any time from any tone capable telephone. The calling party simply leaves a message and terminates the call. Where available, subscribers may be able to respond to messages without generating a call. Auxiliary calling features are required with this service. The MemoryCall® Answering service parameters are:

	Residence	Business
- Number of Messages	30	30
- Message Length	2 minutes	2 minutes
- New Message Retention	14 days	14 days
- Archived Message Retention	3 days	5 days

##### B. Memory Call® Answering Service - Residence Personal Mailbox/Business Extension Mailbox

Provides all the functions of MAS, and has one additional feature. The subscriber may create sub-mailboxes for other users and give callers the option to leave a private message for a specific person who has a sub-mailbox. The service will provide one main mailbox and up to three sub-mailboxes. Auxiliary calling features are required with this service. The parameters for the MAS-Personal Mailbox for residence customers and the MAS-Extension Mailbox for business customers are:

- Number of Messages	40
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days

##### C. MemoryCall® Dormitory Answering Service (MDAS) - Business

Provides all the functions of MAS-Business. Auxiliary Calling Features are required with this service. This feature is for the University Dormitory Market only. The MemoryCall® Dormitory Answering service parameters for Dormitory customers are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	3 days

##### D. MemoryCall® Answering Service Plus (MASP) - Residence/Business

MemoryCall® Answering Service Plus (MASP) has all the functions of MAS-Business, and two additional functions. The calling party may have the option of being transferred to a secretary or operator. The subscriber may also customize his mailbox to signal a pager that a message has been left. This service allows for caller prompting. Auxiliary calling features are required. The MemoryCall® Answering Service Plus parameters for Residence/Business customers are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	5 days

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Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Third Revised Page 2  
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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.1 General (Cont'd)

#### D2.1.1 Classes of Service (Cont'd)

##### E. MemoryCall® Basic Voice Messaging Service (MBVMS)

Basic Voice Messaging Service is a stand alone Voice Messaging (Mail) Service. This service provides a private voice mailbox for the subscriber. A caller can leave a message for the mailbox subscriber by calling the MemoryCall® service access number and then entering the subscribers mailbox number. It is useful in situations where subscribers who are traveling or mobile may call into the mailbox at any time from any tone capable telephone and retrieve their messages. The subscriber can leave messages for other MemoryCall® service subscribers through the send feature in his mailbox. The subscriber can record a message one time and have it delivered automatically to the mailbox(es) of another subscriber or multiple subscribers. Additional features of the service allow a subscriber: to skip messages, to edit or delete messages when necessary, and the subscriber may also customize his mailbox to signal a pager that a message has been left. There is caller prompting. This service does not answer a phone line. No auxiliary features are required. The MemoryCall® Basic Voice Messaging service parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days

##### F. MemoryCall® On CALL Mailbox® Service - Business

Provides the subscriber with the functions of the MemoryCall® Answering Service Plus mailbox. The On CALL mailbox may be used when a small business customer finds that his telephone service is out of commission or when another emergency situation requires its use. The service may be accessed via Remote Access to Call Forwarding or Call Forwarding - Variable, regulated features that the customer may purchase separately from the Company's General Subscriber Services Tariff. Suspension of service is not available with this feature.

The parameters for the mailbox are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	5 days

##### G. MemoryCall® MessageLINK service - Residence/Business

MemoryCall® MessageLINK service is a stand alone voice message mailbox service. It allows subscribers to have voice mail capability, independent from a land-based telephone line. The feature provides the same mailbox capabilities as the MemoryCall® Answering Service Plus mailbox, which offers outdial notification and pager notification when messages are received. The mailbox is accessed via the Surrogate Client Number (SCN) feature available from the Company's General Subscriber Services Tariff. The subscriber to this feature understands that the number of forwarding paths may be restricted in this application in order to protect the integrity and quality of other MemoryCall® services offered by the Company.

The MemoryCall® MessageLINK service parameters are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	5 days

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SOUTH CAROLINA  
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BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

First Revised Page 2.1  
Cancels Original Page 2.1

EFFECTIVE: February 29, 2000

## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.1 General (Cont'd)

#### D2.1.1 Classes of Service (Cont'd)

##### H. MemoryCall® Disaster Recovery Voice Messaging Service (MDRVMS)

Provides the subscriber with all of the functions of Basic Voice Messaging Mailbox, but with the following differences: reduced message capacity and reduced usage. MDRVMS is suited for use when a "backup" to premise based voice messaging is needed. A minimum number of MDRVMS mailboxes is required. This service does not answer a phone line. The MemoryCall® Disaster Recovery Voice Messaging service parameters are:

- Number of Messages	20
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days
- Personal Greeting Length	45 seconds
- Minutes of Usage Included	30 minutes

##### I. MemoryCall® Deluxe Voice Messaging Service (MDVMS)

Provides the subscriber with all functions of MASP and Basic Voice Messaging Service. In addition to these functions, the Deluxe subscriber has the capability to provide Home and Guest Mailbox service (OCTEL, only), Extended Absence Greeting and Future Delivery. MDVMS requires a one-to-one relationship between a mailbox and a unique telephone number. Auxiliary calling features are required. The MemoryCall® Deluxe Voice Messaging service parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days

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## NON-REGULATED SERVICES PRICING GUIDE

Third Revised Page 3  
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EFFECTIVE: February 29, 2000

## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.1 General (Cont'd)

#### D2.1.1 Classes of Service (Cont'd)

##### J. MemoryCall® Deluxe Economy Voice Messaging Service (MDECVMS)

Provides the subscriber with all functions of MemoryCall® Deluxe Voice Messaging service but with the following differences: increased greeting length and fewer minutes of usage. MDECVMS requires a one-to-one relationship between a mailbox and a unique telephone number. Auxiliary calling features are required. The MemoryCall® Deluxe Economy Voice Messaging service parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days
- Personal Greeting Length	2.5 minutes
- Minutes of Usage Included	90 minutes

##### K. MemoryCall® Deluxe Expanded Voice Messaging Service (MDEXVMS)

Provides the subscriber with all functions of MemoryCall® Deluxe Voice Messaging service but with the following differences: increased message capacity, increased minutes of usage, and increased greeting length. MDEXVMS requires a one-to-one relationship between a mailbox and a unique telephone number. Auxiliary calling features are required. The MemoryCall® Deluxe Expanded Voice Messaging service parameters are:

- Number of Messages	80
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days
- Personal Greeting Length	60 seconds
- Minutes of Usage Included	300 minutes

##### L. Service Agreement: Government and Education and Business

###### 1. MemoryCall® Basic Voice Messaging Service

Provides all the functions of MBVMS, but the subscriber must sign a Service Agreement as described in D1.2.1. The Service Agreement offers a subscriber two pricing options: A 120 minute threshold usage option and a 160 minute threshold usage option. The option may be selected for the following service agreement periods: twelve months, thirty-six months, sixty months. The parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days

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SOUTH CAROLINA  
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Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Fifth Revised Page 4  
Cancels Fourth Revised Page 4  
EFFECTIVE: March 31, 2003

## **D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST**

### **D2.1 General (Cont'd)**

#### **D2.1.1 Classes of Service (Cont'd)**

##### **L. Service Agreement: Government and Education and Business (Cont'd)**

##### **2. MemoryCall® Deluxe Voice Messaging Service**

Provides all the functions of MDVMS, but the subscriber must sign a Service Agreement as described in D1.2.1. The Service Agreement offers a subscriber two pricing options: A 120 minute threshold usage option and a 160 minute threshold usage option. The option may be selected for the following service agreement periods: twelve months, thirty-six months, sixty months. The parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days

##### **M. (DELETED)**

(D)

##### **N. (DELETED)**

(D)

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Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

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EFFECTIVE: March 31, 2003

**D2. MEMORYCALL<sup>®</sup> SERVICE/ BELLSOUTH<sup>®</sup> VOICE MAIL SERVICE –  
INTRASTATE ONLY PRICE LIST**

**D2.1 General (Cont'd)**

**D2.1.1 Classes of Service (Cont'd)**

**N. (DELETED)**

(D)

**O. (DELETED)**

(D)

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
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Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

### D2.1 General (Cont'd)

#### D2.1.1 Classes of Service (Cont'd)

##### O. (DELETED)

(D)

##### P. MemoryCall® Voice Messaging Service (MVMS)

Provides the subscriber with all the functions of MemoryCall® Deluxe Voice Messaging Service except the group distribution list capability. MemoryCall® Voice Messaging Service (MVMS) requires a one-to-one relationship between a mailbox and a unique telephone line. Auxiliary calling features are required. The MVMS parameters are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days
- Personal Greeting Length	1.5 minutes

##### Q. MemoryCall® Integrated Voice Fax Service

MemoryCall® Integrated Voice Fax Service is used in conjunction with a business line. It stores both voice and fax messages in a private mailbox by using call forwarding features. The voice fax system can notify the subscriber of messages received by outdial to a pager, outdial to a telephone number, and/or message waiting indication. This service also provides limited fax broadcast capabilities which allow documents to be sent at one time to multiple fax mailboxes, based on pre-defined lists. Additionally, this service allows the subscriber to add voice comments to a fax before sending it to others. MemoryCall® Integrated Voice Fax Service is available where facilities permit. The Company will determine the mailbox location and all long distance charges to and from the mailbox will be the responsibility of the subscriber and /or his customers. Auxiliary calling features are required. The MemoryCall® Integrated Voice Fax Service parameters are:

- Maximum Number of Voice Messages	30
- Maximum Number of Fax Pages	100
- Maximum Number of Broadcast Lists	2
- Maximum Number of Recipients per Broadcast List	10

##### R. MemoryCall® Message Delivery Service (MDS)

Message Delivery Service, where available, enables a residence subscriber to record a message and schedule that message for delivery to one or more telephone numbers. Group lists can be used for distribution to more than one recipient. Message recipients do not have to be MemoryCall® subscribers. The message delivery can be immediate or scheduled for a future date and time.

- Maximum number of distribution lists	3
- Maximum number of recipients per distribution list	30

No subscriber to Message Delivery Service may use, employ or direct another person to use, or contract for the use of this service for advertising or offering for sale, lease, rental, or as a gift any goods, services, or property, either real or personal, primarily for personal, family or household use, or for the purpose of conducting polls or soliciting information.

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
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BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

### D2.1 General (Cont'd)

#### D1.1.1 Classes of Service (Cont'd)

##### S. MemoryCall® Announcement Service

MemoryCall® Announcement Service utilizes a mailbox to play a customer recorded announcement to callers. The customer can change the recorded announcement as needed. This service does not provide the capability for callers to leave a message in the mailbox. MemoryCall® Announcement Service is available in several announcement lengths. The ability for the caller to press zero and be routed to a single phone number, typically an operator (zero-out option), is provided as part of this offering. This service is available to business subscribers. MemoryCall® Announcement Service is available where facilities permit.

The following services are provided as part of MemoryCall® Announcement Service:

MemoryCall® Announcement Service – 1 minute - provides a 1 minute announcement

MemoryCall® Announcement Service – 3 minutes - provides a 3 minute announcement

MemoryCall® Announcement Service – 6 minutes - provides a 6 minute announcement

##### T. BellSouth® Voice Mail Service

BellSouth® Voice Mail Service provides a basic telephone answering and voice messaging service for residence customers which allows a call to be answered when the called line is busy or unanswered. Where available, this service allows multiple residential lines provided on the same premises to use a single mailbox. Retrieved messages will not have an indication of which number was dialed to reach the mailbox. BellSouth® Voice Mail Service also provides the ability to send messages to, and reply to messages from other voice mail users in the subscriber's local calling area. Additionally, where available, one-time reminder, passcode skip and autoplay features are provided with this service. Auxiliary calling features (e.g. Call Forwarding, Don't Answer) are required with this service. BellSouth® Mail Service is available where facilities permit. BellSouth® Voice Mail Service system parameters are:

- maximum number of voice messages 30
- maximum message length 2 minutes
- maximum greeting length 45 seconds
- maximum send message length 2 minutes
- new message retention 14 days
- archived message retention 5 days
- maximum telephone numbers for multiline capability 5

Where facilities permit, the following features are available to BellSouth® Voice Mail Service subscribers. Normal service charges will not apply when adding the following features: (T)

- Submailbox feature – expands the maximum number of voice messages to 40 and allows the subscriber to sub-divide the mailbox into a main and up to three submailboxes.
- Message Delivery Service - enables a subscriber to record a message and schedule that message for delivery to one or more telephone numbers. Group lists can be used for distribution to more than one recipient. Message recipients do not have to be BellSouth® Voice Mail Service subscribers. The message delivery can be immediate or scheduled for a future date and time.
  - Maximum number of distribution lists 3
  - Maximum number of recipients per distribution list 30

No subscriber to Message Delivery Service may use, employ or direct another person to use, or contract for the use of this service for advertising or offering for sale, lease, rental, or as a gift any goods, services, or property, either real or personal, primarily for personal, family or household use, or for the purpose of conducting polls or soliciting information.

Where facilities permit, the following additional features are available to BellSouth® Voice Mail Service Premium Package subscribers. Normal service charges will not apply when adding the following features: (N)

- Pager Notification feature – allows the subscriber to be notified via pager or separate local telephone number when there are new messages in the mailbox. It also allows a caller to enter a call back number that will be displayed on the subscriber's pager.

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TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
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BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(T)

### D2.1 General (Cont'd)

#### D2.1.1 Classes of Service (Cont'd)

##### T. BellSouth Voice Mail Service (Cont'd)

(T)

- FaxMail feature – allows both fax and voice messages to use a single mailbox. The maximum number of voice messages may be limited based on the number of fax messages in the mailbox. The maximum number of fax/voice messages per mailbox is 30. Fax messages can be delivered to a fax machine or fax capable PC associated with a local telephone number at the request of the subscriber. The Pager Notification feature is part of the FaxMail feature. The FaxMail feature may not be compatible with all other BellSouth Voice Mail Service features. (T)
- Voice Mail Call Transfer feature – allows callers to press “0” to be transferred to a local telephone number.
- Wireline/Wireless Integration feature – allows both wireline and wireless phones to use a single mailbox. This feature must be associated with at least one wireline telephone number. Messages can be retrieved by a single call from any touch-tone telephone. The subscriber will not receive an indication of which telephone number the caller dialed to reach the mailbox. Each Wireline/Wireless Integration feature provides for one wireless phone number to be associated with the specified mailbox. Where facilities permit, the maximum number of combined wireline/wireless telephone numbers associated with any one mailbox is five. Wireline/Wireless Integration feature is available where facilities permit and may require the customer to subscribe to additional Company provided auxiliary features and/or additional features from their wireless provider. This feature may not be compatible with all features available from wireless providers. Wireline/Wireless Integration feature is only available to subscribers of wireless providers who have an agreement with the Company.

##### U. BellSouth Voice Mail Service For Business

BellSouth Voice Mail Service for Business provides a basic telephone answering and voice messaging service for business customers which allows a call to be answered when the called line is busy or unanswered. Where available, one-time reminder, passcode skip and autoplay features are provided with this service. Auxiliary calling features (e.g. Call Forwarding Don't Answer) are required with this service. BellSouth Voice Mail Service for Business is available where facilities permit. BellSouth Voice Mail Service for Business system parameters are:

(N)

- maximum number of voice messages	80	(N)
- maximum message length	2 minutes	(N)
- maximum greeting length	90 seconds	(N)
- new message retention	14 days	(N)
- archived message retention	7 days	(N)

Where facilities permit, the following features are available to BellSouth Voice Mail Service for Business subscribers. Certain features may not be compatible with all other BellSouth Voice Mail for Business mailbox features. Normal service charges will not apply when adding any of the following features:

(N)

- Submailbox feature – allows the subscriber to subdivide the mailbox into a main and up to three submailboxes. (N)
- Pager Notification feature – allows the subscriber to be notified via pager when there are new messages in the mailbox. This feature may not be compatible with all pager types. (N)
- FaxMail feature – allows both fax and voice messages to use a single mailbox. The maximum number of voice messages may be limited based on the number of fax messages in the mailbox. The maximum number of fax/voice messages per mailbox is 80. Fax messages can be delivered to a fax machine or fax capable PC associated with a local telephone number at the request of the subscriber. (N)
- Dial Zero feature – allows the caller to be transferred to an attendant or designated local telephone number if the caller presses zero. The mailbox subscriber establishes and controls the Dial Zero destination. Certain restrictions may apply. (N)
- Wireline/Wireless Integration feature – allows both wireline and wireless phones to use a single mailbox. This feature must be associated with at least one wireline telephone number. Messages can be retrieved by a single call from any touchtone telephone. The subscriber will not receive an indication of which telephone number the caller dialed to reach the mailbox. Each Wireline/Wireless Integration feature provides for one wireless phone number to be associated with the specified mailbox. Where facilities permit, the maximum number of combined wireline/wireless telephone numbers associated with any one mailbox is five. Wireline/Wireless Integration feature is available where facilities permit and may require the customer to subscribe to additional Company provided auxiliary features and/or additional features from their wireless provider. This feature may not be compatible with all features available from wireless providers. Wireline/Wireless Integration feature is only available to subscribers of wireless providers who have an agreement with the Company. (N)

(M)

Material previously appearing on this page now appears on page(s) 7 of this section.

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BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
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BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Third Revised Page 7  
Cancels Second Revised Page 7  
EFFECTIVE: April 15, 2004

## D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(T)

### D2.1 General (Cont'd)

#### D2.1.2 MemoryCall Service/BellSouth Voice Mail Service Features

(M)(T)

##### A. Personal Greetings

(M)

Allows the voice mailbox subscriber to provide a personalized greeting to the calling party when busy or away from the telephone. Personal greetings are played to any person (either subscriber or non-subscriber) who calls that mailbox. The allowable length of a personal greeting is a class of service parameter.

(M)

##### B. Extended Absence Greeting

(M)

Allows a mailbox subscriber to substitute an extended greeting in place of a personal greeting when unavailable for an extended period of time. It is used to tell the calling party that the subscriber will not be checking their mailbox periodically.

(M)

##### C. Send Messages

(M)

Allows the subscriber to send a message without speaking to the called party. Allows intra-system networking with other Voice Messaging subscribers.

(M)

##### D. Group Lists

Group distribution lists allow a subscriber to create customized lists of mailbox numbers of other subscribers. It also allows a subscriber to record a message once and send it simultaneously to multiple destinations. Messages are recorded and sent like any other message and may have delivery options.

##### E. Reminder Feature

Enables subscribers to record a reminder message and schedule that message for delivery to their home or business number.

(T)

##### F. Future Delivery

Subscribers may also request that their messages be delivered at a specific time in the future. A "future delivery" message may also be sent as a reminder to a subscriber's own mailbox.

##### G. Transfer Mailbox

Optional feature that allows all lines to be forwarded to a single mailbox.

(T)

##### H. (DELETED)

(D)

##### I. Passcode Skip

A mailbox feature where the subscriber is not prompted to enter a passcode. The platform recognizes that the subscriber is attempting to access their mailbox from a telephone line associated with their mailbox, such as from their home telephone line.

##### J. Autoplay

A mailbox feature where messages will play consecutively to the subscriber without waiting for subscriber input.

(T)

#### D2.1.3 Auxiliary Calling Features<sup>1</sup>

##### A. Call Forward - Busy Line

Allows calls terminating to a subscriber's busy directory number (DN) to be forwarded to the voice messaging mailbox.

##### B. Call Forward - Don't Answer

Allows calls terminating to a subscriber's idle DN to be forwarded to a voice messaging mailbox within the same central office after a customer specified number of rings (or period of time).

##### C. Call Forward - Variable

Allows incoming calls to be transferred to the voice messaging mailbox by entering a code and the telephone number to which calls are to be transferred.

##### D. Message Waiting Indication

Allows an audible message waiting indication to be activated by the voice messaging system to inform the subscriber that messages have been left.

### D2.2 Service Agreement

#### D2.2.1 Service Agreement for MemoryCall Service

(T)

- A. MemoryCall service - Service Agreement is used when government, education and business subscribers order MemoryCall service or features of MemoryCall service for a contracted service period and quantity of mailboxes as described following.

(T)

Note 1: These features will be purchased from Section A13. of the General Subscriber Service Tariff.

Material appearing on this page previously appeared on page(s) 6.2 of this section.

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TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
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BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 8  
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## D2. MEMORYCALL<sup>®</sup> SERVICE/ BELLSOUTH<sup>®</sup> VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.2 Service Agreement (Cont'd)

#### D2.2.1 Service Agreement for MemoryCall<sup>®</sup> Service (Cont'd)

##### A. (Cont'd)

The Service Agreement is the agreement signed by the customer to select a specific term for MemoryCall<sup>®</sup> service or features of MemoryCall<sup>®</sup> service. A signed Service Agreement is a commitment made by the customer, with BellSouth Telecommunications, Inc. whereby the customer agrees to subscribe to MemoryCall<sup>®</sup> service for a specific period of time.

(M)

##### 1. Payment Plans

(M)

MemoryCall<sup>®</sup> service is offered under various pricing options selected by the customer. The customer can select either a specific Service Agreement Term or any number of months that is included in the range of months offered in the period covered by each Service Agreement Term. These options provide the opportunity for a customer to tailor his Service Agreement to meet his specific needs. Customer selecting a specific Service Agreement term will have price protection during the term of the agreement period as explained in 2. following.

(M)

##### 2. Price

A customer who signs a Service Agreement for MemoryCall<sup>®</sup> service will receive a price per mailbox that is based upon a quantity of mailboxes and a service agreement term. The customer will be entitled to price protection.

Mailbox usage is a key component of price. Customers will be charged a monthly recurring charge which includes a certain number of minutes of use in the monthly charge. Any usage above the established usage threshold will be charged at a certain price per minute.

Customers will be billed for usage associated with caller's total connect time, including customer's greeting and caller's message. Customer will not be billed for usage if the calling party hangs-up prior to the tone prompt. In addition, customer is billed for any usage when accessing their mailbox to perform administrative work, e.g. change the password, record personal greeting or name, record/send messages, and retrieve/listen to messages, or any activity that creates mailbox usage.

##### 3. Mailbox Commitment

A customer who signs a Service Agreement commits to a specific quantity of mailboxes for a selected service agreement term. For this commitment, BellSouth Telecommunications, Inc. will provide MemoryCall<sup>®</sup> service at a price per mailbox that is based upon the customer's commitment.

##### 4. Increase in Commitment Level

A customer, who has contracted for a specific commitment quantity of mailboxes moves into a higher commitment level during the service agreement period can take advantage of additional price breaks.

##### 5. Service Agreement Extension/Change/Termination

A customer who signs a Service Agreement for a specific service agreement term can automatically renew the service agreement for a like period of time, at the price in effect at that time, without any notification to BellSouth Telecommunications, Inc. Notification of expiration of the Service Agreement will be mailed to the customer ninety (90) days before the expiration of the Service Agreement.

A customer may terminate MemoryCall<sup>®</sup> service with sixty (60) days written notification to BellSouth Telecommunications, Inc. In the event a customer decides to terminate his MemoryCall<sup>®</sup> service prior to the end of the selected service agreement period, then the customer will be subject to termination charges.

Written notification should be mailed to the BellSouth Telecommunications, Inc. address noted on the signature page of the Service Agreement.

##### 6. Complementary Network Services

MemoryCall<sup>®</sup> service uses Complementary Network Services such as Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Variable and Message Waiting Indication. These features are not covered by the Service Agreement. They are subject to the Section A13. tariff provisions of BellSouth Telecommunications, Inc.

##### 7. Government Agencies and Education

Government agencies and educational institutions can sign a Service Agreement term to coincide with their fiscal year. A rider to the Service Agreement is provided to allow for this situation. An agency or educational institution can elect to sign a Service Agreement for multiple fiscal years. Price protection is provided during each fiscal year period.

Material appearing on this page previously appeared on page(s) 7 of this section.

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BELLSOUTH  
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SOUTH CAROLINA  
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## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

### D2.3 Rates and Charges<sup>1</sup>

#### D2.3.1 Month-to-Month

##### A. Mailbox Usage

Customers purchasing a usage sensitive mailbox will receive a usage allowance in the monthly recurring rate. Customer will be charged a per minute rate for each minute of use above the monthly allowance. If usage is billed, customer is billed for caller's total connect time, including customer's greeting and caller's message.

In addition, customer is billed for any usage associated with accessing their mailbox to perform administrative work, e.g. change the password, record personal greeting or name, record/send messages and retrieve/listen to messages, or any activity that creates mailbox usage.

##### B. Hang Ups

When the calling party's call is answered by the MemoryCall® service subscriber's mailbox, the caller may elect to leave a message or hang up. If the calling party disconnects prior to the tone prompt, there is no usage charge applicable to the mailbox. However, where the calling party disconnects after the tone prompt, appropriate usage charges will apply.

##### C. Fractional Month Billing

With month-to-month services/features in which the rate is volume sensitive (for example, Deluxe Voice Messaging Service - Month-to-Month Only and Transfer Mailbox - Business), the discounted monthly rate associated with greater numbers of mailboxes is accomplished via a credit on the customer's monthly telephone bill. The credit is calculated based on the number of mailboxes on the account as of the customer's bill date. However, credit is not applied to any fractional months period. This does not apply to customers subscribing to MemoryCall® service through a service agreement.

##### D. MemoryCall® service is offered at the following rates:

				(T)
	Nonrecurring Charge	Monthly Rate	USOC	
1. MemoryCall® Answering Service - Residence <sup>2,3</sup>	\$-	\$4.30	MBBRX	(I)
(a) Each mailbox				(I)
2. MemoryCall® Answering Service - Personal Mailbox - Residence <sup>2,3</sup>	-	4.30	MPMXX	(I)
(a) Each mailbox				
3. MemoryCall® Answering Service Plus - Residence <sup>2</sup>	-	5.95	MBBPX	(T)
(a) Each mailbox				
4. MemoryCall® Answering Service - Business <sup>4</sup>	11.25	5.95	SMBBX	
(a) Each mailbox				
(b) Each additional minute	-	.06	NA	
5. Memory Call Answering Service - Extension Mailbox - Business <sup>2</sup>	11.25	8.20	MPMXX	
(a) Each mailbox				
6. MemoryCall® Dormitory Answering Service - Business <sup>2</sup>	-	2.95	SMDAS	(T)
(a) Each mailbox				
7. MemoryCall® Answering Service Plus - Business <sup>4</sup>	11.25	7.45	MBB	
(a) Each mailbox				
(b) Each additional minute	-	.06	NA	
8. MemoryCall® Basic Voice Messaging Service <sup>5</sup>	11.25	9.00	VMY	(T)
(a) Each mailbox				
(b) Each additional minute	-	.06	NA	

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Usage charges will not be applicable to these services.

**Note 3:** The rate increase is to become effective for customers on a billing period specific basis, beginning with the April 19, 2003 customer billing period.

**Note 4:** Includes ninety minutes of use per mailbox, per month.

**Note 5:** Includes 120 minutes of use per mailbox, per month.

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BELLSOUTH  
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## NON-REGULATED SERVICES PRICING GUIDE

Eighth Revised Page 10  
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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.1 Month-to-Month (Cont'd)

D. MemoryCall® service is offered at the following rates: (Cont'd)

9. MemoryCall® On CALL Mailbox® Service - Business<sup>2</sup>

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each mailbox	\$11.25	\$1.50	MBBER
(b) Each additional minute	-	.15	NA
10. MemoryCall® MessageLINK service <sup>3</sup>			
(a) each mailbox	-	8.20	MBBSB
11. MemoryCall® Disaster Recovery Voice Messaging Service <sup>4,5</sup>			
(a) Each mailbox	7.50	1.50	VMAXX
(b) Each additional minute	-	.08	NA
12. MemoryCall® Deluxe Voice Messaging Service <sup>6,7</sup>			
(a) 1-24 mailboxes, each	11.25	11.25	VMZ1X
(b) 25-49 mailboxes, each	11.25	10.15	VMZ1X
(c) 50-99 mailboxes, each	11.25	9.40	VMZ1X
(d) 100-499 mailboxes, each	11.25	8.65	VMZ1X
(e) 500-999 mailboxes, each	11.25	7.90	VMZ1X
(f) 1000-1999 mailboxes, each	11.25	7.50	VMZ1X
(g) 2000 and over mailboxes, each	11.25	7.15	VMZ1X
(h) Each additional minute	-	.06	NA
13. MemoryCall® Deluxe Economy Voice Messaging Service <sup>8</sup>			
(a) Each mailbox	11.25	7.50	VMCXX
(b) Each additional minute	-	.06	NA
14. MemoryCall® Deluxe Expanded Voice Messaging Service <sup>9</sup>			
(a) Each mailbox	11.25	26.25	VMEXX
(b) Each additional minute	-	.06	NA
15. MemoryCall® Voice Messaging Service <sup>10</sup>			
(a) each mailbox	11.25	9.70	MBBBF
(b) each Complete Choice® for Business Messaging	-	6.75	COMP4
16. MemoryCall® Integrated Voice Fax Messaging Service <sup>1</sup>			
(a) each mailbox	18.75	14.95	BFAX1
(b) each Complete Choice® for Business Messaging	-	6.75	COMP4

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Includes 10 minutes of use, per mailbox.

**Note 3:** Usage charges will not be applicable to this service.

**Note 4:** Includes thirty minutes of use per mailbox, per month.

**Note 5:** A minimum number of 100 mailboxes must be ordered.

**Note 6:** Includes 200 minutes of use per mailbox, per month

**Note 7:** Once the quantity requirement for the next rate level is met, all existing mailboxes will be at the lower rate level.

**Note 8:** Includes ninety minutes of use per mailbox, per month.

**Note 9:** Includes 300 minutes of use per mailbox, per month

**Note 10:** Usage charges will not be applicable to this service.

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BELLSOUTH  
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SOUTH CAROLINA  
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## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.1 Month-to-Month (Cont'd)

##### D. MemoryCall service is offered at the following rates: (Cont'd)

##### 17. MemoryCall Message Delivery Service<sup>2</sup>

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each feature	\$-	\$1.85	MBBMX
(b) Each additional delivery	-	.15	NA

##### 18. MemoryCall Announcement Service<sup>3</sup>

(a) MemoryCall Announcement Service – 1 minute	-	7.45	CCRA1
(b) each Complete Choice for Business Messaging Package with MemoryCall Announcement Service – 1 minute	-	6.75	COMP4
(c) MemoryCall Announcement Service – 3 minutes	-	14.95	CCRA3
(d) MemoryCall Announcement Service – 6 minutes	-	22.45	CCRA6

##### E. BellSouth Voice Mail Service is offered at the following rates:

##### 1. Residence - BellSouth Voice Mail Service

(a) each mailbox	-	2.95	BVMRV
(b) submailbox feature	-	-	BVMSF
(c) Message Delivery Service (MDS)	-	-	BVMDS

##### 2. Residence - BellSouth Voice Mail Service Premium Package

(a) each mailbox	-	2.95	BVMRP
(b) Wireline/Wireless Integration feature <sup>4</sup>	-	-	BVMWR
(c) Pager Notification feature <sup>4</sup>	-	-	BVMTO
(d) FaxMail feature <sup>4</sup>	-	-	BVMFM

##### 3. Business - BellSouth Voice Mail Service for Business

(a) each mailbox	11.25	9.70	BVBMP
(b) Submailbox feature	-	-	BVBSM
(c) FaxMail feature	-	-	BVBFBM
(d) Pager Notification feature	-	-	BVBPN
(e) Dial Zero Mailbox feature	-	-	BVBDO
(f) Wireline/Wireless Integration feature	-	-	BVMWR
(g) each Complete Choice for Business Total Messaging Package	-	5.25	COMP9
(h) Centrex Package Arrangement (24 month term), each	-	6.75	CENPC (N)
(i) Centrex Package Arrangement (36 month term), each	-	5.25	CENPZ (N)

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Includes 50 deliveries per billing period.

**Note 3:** Usage charges will not be applicable to this service.

**Note 4:** Requires subscription to the BellSouth Voice Mail Service Premium Package.

BELLSOUTH  
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SOUTH CAROLINA  
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BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

First Revised Page 11  
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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.2 Service Agreement: Government and Education<sup>2</sup>

##### A. MemoryCall® Basic Voice Messaging Service

###### 1. Includes 120 minutes of use per mailbox, per month

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(a) 1-24 mailboxes, each	\$11.25	\$8.65	\$7.90	\$7.15	VMG5A
(b) 25-49 mailboxes, each	11.25	7.15	6.40	5.65	VMG5B
(c) 50-99 mailboxes, each	11.25	6.40	5.65	5.25	VMG5C
(d) 100-499 mailboxes, each	11.25	6.20	5.25	4.90	VMG5D
(e) 500-999 mailboxes, each	-	5.65	5.05	-	VMG5E
(f) 500-999 mailboxes, each	-	-	-	4.30	VMG6E
(g) 1000+ mailboxes, each	-	5.25	4.50	-	VMG5F
(h) 1000+ mailboxes, each	-	-	-	3.75	VMG6F
(i) Each additional minute	-	.03	.03	.03	NA

###### 2. Includes 160 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.20	8.45	7.70	VMG1A
(b) 25-49 mailboxes, each	11.25	8.45	7.70	6.95	VMG1B
(c) 50-99 mailboxes, each	11.25	7.70	6.95	6.55	VMG1C
(d) 100-499 mailboxes, each	11.25	7.15	6.55	6.20	VMG1D
(e) 500-999 mailboxes, each	-	6.95	6.40	-	VMG1E
(f) 500-999 mailboxes, each	-	-	-	5.65	VMG2E
(g) 1000+ mailboxes, each	-	6.55	5.80	-	VMG1F
(h) 1000+ mailboxes, each	-	-	-	5.05	VMG2F
(i) Each additional minute	-	.03	.03	.03	NA

##### B. MemoryCall® Deluxe Voice Messaging Service

###### 1. Includes 120 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	8.80	8.05	7.30	VMN5A
(b) 25-49 mailboxes, each	11.25	7.30	6.55	5.80	VMN5B
(c) 50-99 mailboxes, each	11.25	6.55	5.80	5.45	VMN5C
(d) 100-499 mailboxes, each	11.25	6.00	5.45	5.05	VMN5D
(e) 500-999 mailboxes, each	-	5.80	5.25	-	VMN5E
(f) 500-999 mailboxes, each	-	-	-	4.50	VMN6F
(g) 1000-1999 mailboxes, each	-	5.45	4.70	-	VMN5F
(h) 1000-1999 mailboxes, each	-	-	-	3.95	VMN6F
(i) 2000+ mailboxes, each	-	4.90	4.15	-	VMN5G

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

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## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.2 Service Agreement: Government and Education<sup>1</sup> (Cont'd)

##### B. MemoryCall® Deluxe Voice Messaging Service (Cont'd)

###### 1. Includes 120 minutes of use per mailbox, per month (Cont'd)

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(j) 2000+ mailboxes, each	\$-	\$-	\$-	\$3.75	VMN6G
(k) Each additional minute	-	.03	.03	.03	NA
2. Includes 160 minutes of use per mailbox, per month					
(a) 1-24 mailboxes, each	15.00	9.40	8.65	7.90	VMN1A
(b) 25-49 mailboxes, each	15.00	8.65	7.90	7.15	VMN1B
(c) 50-99 mailboxes, each	15.00	7.90	7.15	6.75	VMN1C
(d) 100-499 mailboxes, each	15.00	7.50	6.75	6.40	VMN1D
(e) 500-999 mailboxes, each	-	7.10	6.55	-	VMN1E
(f) 500-999 mailboxes, each	-	-	-	5.80	VMN2E
(g) 1000-1999 mailboxes, each	-	6.75	6.00	-	VMN1F
(h) 1000-1999 mailboxes, each	-	-	-	5.25	VMN2F
(i) 2000+ mailboxes, each	-	6.20	5.45	-	VMN1G
(j) 2000+ mailboxes, each	-	-	-	5.05	VMN2G
(k) Each additional minute	-	.03	.03	.03	NA

#### D2.3.3 Service Agreement: Business<sup>2</sup>

##### A. MemoryCall® Basic Voice Messaging Service

###### 1. Includes 120 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.40	8.65	7.15	VMB5A
(b) 25-49 mailboxes, each	11.25	7.90	7.15	6.40	VMB5B
(c) 50-99 mailboxes, each	11.25	7.15	6.40	6.00	VMB5C
(d) 100-499 mailboxes, each	11.25	6.55	6.00	5.65	VMB5D
(e) 500-999 mailboxes, each	-	6.40	5.80	-	VMB5E
(f) 500-999 mailboxes, each	-	-	-	5.05	VMB6E
(g) 1000+ mailboxes, each	-	6.00	5.25	-	VMB5F
(h) 1000+ mailboxes, each	-	-	-	4.50	VMB6F
(i) Each additional minute	-	.05	.05	.05	NA

###### 2. Includes 160 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.95	9.20	8.45	VMB1A
(b) 25-49 mailboxes, each	11.25	9.20	8.45	7.70	VMB1B

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

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## NON-REGULATED SERVICES PRICING GUIDE

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## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

(C)

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.3 Service Agreement: Business<sup>2</sup> (Cont'd)

##### A. MemoryCall® Basic Voice Messaging Service (Cont'd)

###### 2. Includes 160 minutes of use per mailbox, per month (Cont'd)

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(c) 50-99 mailboxes, each	\$11.25	\$8.45	\$7.70	\$7.30	VMB1C
(d) 100-499 mailboxes, each	11.25	7.90	7.30	6.95	VMB1D
(e) 500-999 mailboxes, each	-	7.70	7.15	-	VMB1E
(f) 500-999 mailboxes, each	-	-	-	6.40	VMB2E
(g) 1000+ mailboxes, each	-	7.30	6.55	-	VMB1F
(h) 1000+ mailboxes, each	-	-	-	5.80	VMB2F
(i) Each additional minute	-	.05	.05	.05	NA

##### B. MemoryCall® Deluxe Voice Messaging Service

###### 1. Includes 120 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.55	8.80	8.05	VMD5A
(b) 25-49 mailboxes, each	11.25	8.05	7.30	6.55	VMD5B
(c) 50-99 mailboxes, each	11.25	7.30	6.55	6.20	VMD5C
(d) 100-499 mailboxes, each	11.25	6.75	6.20	5.80	VMD5D
(e) 500-999 mailboxes, each	-	6.55	6.00	-	VMD5E
(f) 500-999 mailboxes, each	-	-	-	5.25	VMD6E
(g) 1000-1999 mailboxes, each	-	6.20	5.45	-	VMD5F
(h) 1000-1999 mailboxes, each	-	-	-	4.70	VMD6F
(i) 2000+ mailboxes, each	-	5.65	4.90	-	VMD5G
(j) 2000+ mailboxes, each	-	-	-	4.50	VMD6G
(k) Each additional minute	-	.05	.05	.05	NA

###### 2. Includes 160 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	10.15	9.40	8.65	VMD1A
(b) 25-49 mailboxes, each	11.25	9.40	8.65	7.90	VMD1B
(c) 50-99 mailboxes, each	11.25	8.65	7.90	7.50	VMD1C
(d) 100-499 mailboxes, each	11.25	8.05	7.50	7.15	VMD1D
(e) 500-999 mailboxes, each	-	7.90	7.30	-	VMD1E
(f) 500-999 mailboxes, each	-	-	-	6.55	VMD2F
(g) 1000-1999 mailboxes, each	-	7.50	6.75	-	VMD1F
(h) 1000-1999 mailboxes, each	-	-	-	6.00	VMD2F
(i) 2000+ mailboxes, each	-	6.95	6.20	-	VMD1G

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

<sup>1</sup> BellSouth is a registered trademark of BellSouth Intellectual Property Corporation  
<sup>2</sup> Registered Service Mark of BellSouth Intellectual Property Corporation

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: March 17, 2003  
BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 14  
Cancels First Revised Page 14  
EFFECTIVE: March 31, 2003

## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.3 Service Agreement: Business<sup>2</sup> (Cont'd)

##### B. MemoryCall® Deluxe Voice Messaging Service (Cont'd)

2. Includes 160 minutes of use per mailbox, per month (Cont'd)

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC VMD2G
(j) 2000+ mailboxes, each	\$-	\$-	\$-	\$5.80	
(k) Each additional minute	-	.05	.05	.05	NA

#### D2.3.4 (DELETED)

(D)

**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

<sup>1</sup> BellSouth is a registered trademark of BellSouth Intellectual Property Corporation  
<sup>2</sup> Registered Service Mark of BellSouth Intellectual Property Corporation

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: March 17, 2003  
BY: President - South Carolina  
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 15  
Cancels First Revised Page 15  
EFFECTIVE: March 31, 2003

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –  
INTRASTATE ONLY PRICE LIST**

**D2.3 Rates and Charges (Cont'd)**

**D2.3.4 (DELETED)**

(D)

\* BellSouth is a registered trademark of BellSouth Intellectual Property Corporation  
\* Registered Service Mark of BellSouth Intellectual Property Corporation

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: March 17, 2003  
BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 16  
Cancels First Revised Page 16  
EFFECTIVE: March 31, 2003

## D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE – INTRASTATE ONLY PRICE LIST

### D2.3 Rates and Charges<sup>1</sup> (Cont'd)

#### D2.3.4 (DELETED)

(D)

#### D2.3.5 Miscellaneous

##### A. Transfer Mailbox<sup>2</sup>

(T)

##### 1. Business

(a)	1- 10 mailboxes, each	-	2.25	TRMBX
(b)	11-24 mailboxes, each	-	1.90	TRMBX
(c)	25+ mailboxes, each	-	1.50	TRMBX

##### 2. Residence

(a)	per mailbox	-	.75	TRMBX
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**Note 1:** Company service connection charges may apply in addition to the charges listed.

**Note 2:** Once the quantity requirement for the next rate level is met, all existing mailboxes will be at the lower rate level.

(T)

\* BellSouth is a registered trademark of BellSouth Intellectual Property Corporation  
\* Registered Service Mark of BellSouth Intellectual Property Corporation

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: April 1, 2004  
BY: President - South Carolina  
Columbia, South Carolina

## NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 17  
Cancels First Revised Page 17  
EFFECTIVE: April 15, 2004

**D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE –  
INTRASTATE ONLY PRICE LIST**

(T)

**D2.3 Rates and Charges<sup>1</sup> (Cont'd)****D2.3.5 Miscellaneous (Cont'd)****B. (DELETED)**

(D)

**C. Auxiliary Calling Features****1. Surrogate Client Number**

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence, each	<b>\$2.00</b>	<b>SNM</b>
(b) Business, each	<b>2.00</b>	<b>SNM</b>
<b>Note 1:</b> Company service connection charges may apply in addition to the charges listed.		

## EXHIBIT B

## Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
AIN	All Access Business Line Package; All Access Lite Business Line Package; Home Companion Line Package	Available	All BellSouth service areas	<a href="http://www.accesscomm.com/about/">http://www.accesscomm.com/about/</a>
AT&T	AT&T One Rate USA, Call Plan 2 Pack, Call Plan 3 Pack	Ordered Separately	Aiken, Anderson, Bamberg, Bath, Beach Island, Belton, Charleston, Clemson, Columbia, Darlington, Florence, Graniteville, Greenville, Greer, Lyman, Orangeburg	<a href="http://www.att.com/">http://www.att.com/</a>
AT&T	CallVantage Local Plan CallVantage Service Plan	Included	Available throughout South Carolina for consumers with a broadband access.	<a href="http://www.att.com/">http://www.att.com/</a>
Charter Communications	Basic Service; 5 Feature Package; Long Distance Package – 300 minutes; Long Distance Package – Unlimited Minutes; Long Distance Package – Unlimited Minutes package Discount with Triple Play	Ordered Separately	Blue Ridge, Greenville, Greer, Lyman, Travelers Rest, Central, Clemson, Easley, Liberty, Pickens, Six Mile, Pendleton, Seneca, Clinton, Joanna, Laurens, Laurens Rural, Easley, Greenville, Fountain Inn, Simpsonville, Piedmont, Salem, Walhalla, Westminster	<a href="http://www.charter.com/">http://www.charter.com/</a>
ITC DeltaCom	grapeState  grapeNation	Ordered Separately  Included	Abbeville, Aiken, Albemarle, Allendale, Alton, Anderson, Andrews, Ansonville, Antioch, Appling GA, Augusta GA, Awendaw, Aynor, Badin, Bamberg, Banner Elk, Barnwell, Bartow GA, Batesburg, Bath, Beaufort, Beech Island, Beech Mountain, Belmont, Belton, Bennettsville, Bessemer City, Bethlehem, Bethune, Bishopville, Bishopville Rural, Blacksburg, Blackville, Blenheim, Blowing Rock, Blue Ridge, Boone, Bonneau, Bowman, Branchville, Calhoun Falls, Camden, Cameron, Campobello, Caroleen, Catawba, Central (Rate Center), Chapin Little Mountain North, Chapin Little Mountain South, Chappells, Charleston, Charlotte, Cheraw, Cherryville, Chesnee, Chester, Chesterfield, China Grove Landis, Claremont, Clarks Hill, Clemson, Cleveland, Clinton, Clio, Clover, Collins Creek, Columbia, Columbus NC, Concord, Conway, Cooleemee, Cottageville,	<a href="http://www.itcdeltacom.com/">http://www.itcdeltacom.com/</a>

## Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
ITC DeltaCom (continued)	grapeState	Ordered Separately	Cowpens, Creston, Cross, Cross Hill, Darlington, Davidson, Denmark, Denver, Dillion, Due West, Easley, East Conway, East Sumter, Eastover, Edgefield, Edisto Island, Ehrhardt, Ellenboro, Elloree, Enoree, Estill, Eutawville, Fairfax, Florence, Floyds, Folly Beach, Forest City, Fort Lawn, Fort Mill, Fountain Inn, Gaffney, Gastonia, Georgetown, Gibson GA, Gilbert, Goose Creek, Granite Falls, Granite Quarry Rockwell, Graniteville, Gray Court, Great Falls, Greeleyville, Green Creek NC, Greenville, Greenwood, Greer, Grover, Hampton, Harlem GA, Harleyville, Harmony, Harrisburg, Hartsville, Heath Springs, Hemby Bridge, Hemingway, Hendersonville, Hephzibah GA, Hickory, Hickory Grove, Hickory Tavern, Hildebran, Hodges, Holly Hill, Hollywood, Honea Path, Huger, Huntersville, Ijames, Indian Trail, Inman, Isle Of Palms, Iva, Jackson, Jamestown, Jefferson, Joanna, Johnsonville, Johnston, Jonesville, Kannapolis, Kershaw, Kings Mountain, Kingstree, Lake City, Lake View, Lake Wylie, Lake Wylie West, Lakewood, Lamar, Lancaster, Landrum, Lane, Latta, Lattimore, Laurel Bay, Laurens, Laurens Rural, Lawndale, Lebanon, Lenoir, Lewisville, Lexington, Liberty, Lilesville, Lincolnton, Lockhart, Locust, Lodge, Loris, Louisville GA, Low Country, Lowell, Lyman, Lynchburg, Macedonia, Maiden, Manning, Marion, Marshville, Matthews, Mayesville, Mcbee, McClellanville, Mccoll, McCormick, Midville GA, Mill Creek, Millen GA, Mocksville, Moncks Corner, Monroe, Mooresville, Morganton, Morven, Mount Carmel, Mount Holly, Mount Pleasant, Mountain View, Mountville, Mullins, Murrells Inlet, Myrtle Beach, Newberry, New Ellenton, New Hope, New London, New Salem, Newland, Newton, Nichols, Ninety Six, North, North Augusta, North Conway, North Kingstree, North Manning, North Myrtle Beach, North Summerton, North Sumter, North Walterboro, Norway, Norwood, Oakboro, Oakland, Olanta, Olar, Orangeburg, Pacolet, Pageland, Pamplico, Patrick, Pawleys Island, Peachland Polkton, Pelion, Pelzer, Pendleton, Pickens, Piedmont, Pineville, Pinewood, Plum Branch, Pocalla, Pond Branch, Prosperity,	<a href="http://www.itc-deltacom.com/">http://www.itc-deltacom.com/</a>
	grapeNation	Included		

## Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
ITC DeltaCom (continued)	grapeState  grapeNation	Ordered Separately  Included	Ridge Spring, Ridgeland, Ridgeway, Rock Hill, Ruby, Rutherfordton, Salem, Salisbury, Saluda, Santee, Sardis GA, Scranton, Seneca, Sharon, Shaw Air Force Base Heights, Shelby, Sherrills Ford, Simpsonville, Six Mile, Society Hill, South Conway, South Crowders Creek, South Walterboro, Sparta GA, Spartanburg, Springfield Salley, Spruce Pine, St George, St Helena Island, St Matthews, St Stephen, Stanley, Starr, Stateburg, Statesville, Stoney Point, Sugar Grove, Sullivans Island, Summerton, Summerville, Sumter, Swainsboro GA, Swansea, Taylorsville, Thomson GA, Timmonsville, Travelers Rest, Troutman, Troy, Tryon NC, Turbeville, Twin City GA, Union Grove, Union, Valdese, Wadesboro, Wadley, Wagener, Walhalla, Walterboro, Wampee, Ware Shoals, Warrenton GA, Watauga, Waterloo, Waxhaw, Waynesboro GA, West Abbeville, West Andrews, West End, Westminster, West Myrtle Beach, Whitmire, Williams, Williamston, Williston, Wingate, Winnsboro, Woodruff, Wrens GA, Yemassee, York	<a href="http://www.itc-deltacom.com/">http://www.itc-deltacom.com/</a>
Knology	Knology Digital Telephone	Included in Service	Augusta GA, Charleston SC.	<a href="http://www.knology.com/content/">http://www.knology.com/content/</a>
MCI	Neighborhood Unlimited; Neighborhood Connect 500; Neighborhood Connect 200	Included in each bundle	Anderson, Camden, Charleston, Clemson, Columbia, Darlington, Dillon, Easley, Florence Gaffney, Greenville, Greer, Hartsville, Isle of Palms, Jonesville, Lake View, Latta, Marion, McColl, Mt. Pleasant, Newberry, Nichols, North Augusta, Orangeburg, Pacolet, Pelzer, Prosperity, Salem, Seneca, Six Mile, Society Hill, Spartanburg, Sullivan's Island, Summerville, Timmonsville, Travelers Rest, Union, Westminster, Whitmire, and Williamston	<a href="http://www.mci.com/">http://www.mci.com/</a>
NUVOX	FLEXLinx (Business)	Ordered Separately	Aiken, Anderson, Charleston, Columbia, Florence, Greenville, Myrtle Beach, Spartanburg	<a href="http://www.nuvox.com/">http://www.nuvox.com/</a>
TelCove (Purchased KMC CLEC Business)	Flat Rate - Business	Ordered Separately	Blackburg, Blue Ridge, Chapin-Lt. Mtns, Charleston, Collins, Columbia, Creek, Easley, Eastover, Folly Beach, Fountain Inn, Gaffney, Greenville, Greer, Hollywood, Isle Of Palms, Lakewood, Lexington, Liberty, Mt. Pleasant, Murrells Inlet, Myrtle Beach, Piedmont, Simpsonville, Sullivans Island, Summerville, Travelers Rest, West Myrtle Beach	<a href="http://www.telcove.com/">http://www.telcove.com/</a>

## Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
TelCove	Measured Rate - Business	Ordered Separately	Andrews, Aynor, Chapin-Lt. Mtns, Charleston, Columbia, Conway, East Conway, Eastover, Floyds, Folly Beach, Georgetown, Greenville, Greer, Hollywood, Isle Of Palms, Lexington, Liberty, Loris, Mt. Pleasant, North Conway, Pawleys Island Piedmont, Simpsonville, South Conway, Sullivans Island, Summersville, Travelers Rest, Wampee	<a href="http://www.telcove.com/">http://www.telcove.com/</a>
TelCove	Area Plus Calling - Business	Ordered Separately	Abbeville, Allendale, Anderson, Awendaw, Bamberg, Barnwell, Batesburg, Beaufort, Belton, Bishopville, Bishopville Rural, Blackville, Blackburg, Blue Ridge, Bonneau, Bowman, Branchville, Calhoun Falls, Camden, Cameron, Campobello, Central, Chapin-Lt Mtn., Chappells, Chesnee, Charleston, Chester, Clarks Hill, Clemson, Clinton, Cottageville, Cowpens, Creston, Cross, Cross Hill, Denmark, Due West, Easley, East Sumter, Edisto Island, Ehrhardt, Elloree, Enoree, Estill, Eutawville, Fairfax, Folly Beach, Fountain Inn, Gaffney, Gilbert, Gray Court, Great Falls, Greenville, Greenwood, Greer, Hampton, Harleyville, Hendersonville, Hickory Tavern, Hodges, Holly Hill, Hollywood, Honea Path, Huger, Inman, Isle Of Palms, Iva, Jamestown, Joanna, Jonesville, Landrum, Laurel Bay, Laurens, Laurens Rural, Lebanon, Lewisville, Liberty, Lockhart, Lodge, Lyman, Lynchburg, Macedonia, Manning, Mayesville, McClellanville, McCormick, Moncks Corner, Mount Carmel, Mt. Pleasant, Mountville, Newberry, Ninety Six, North, North Manning, North Sumter, North Walterboro, Norway, Oakland, Olar, Orangeburg, Pacetot, Pelion, Pelzer, Pendleton, Pickens, Piedmont, Pinewood, Pineville, Plum Branch, Pocalla, Pond Branch, Prosperity, Ridge Spring, Ridgeland, Ridgeway, Salem, Saluda Santee, Seneca, Shawview Heights, Simpsonville, Six Mile, South Walterboro, Spartanburg, Springfield-Salley, St George, St Matthews, St Stephen, St Helena Island, Starr, Stateburg, Sullivans Island, Summersville, Summerton, Sumter, Swansea, Travelers Rest, Troy, Union, Wagener, Walhalla, Walterboro, Walterboro Rural, Ware Shoals, Waterloo, Whitmire, West Abbeville, West End, Westminster, Williams, Williamston Williston, Winnboro, Woodruff, and Yemassee	<a href="http://www.telcove.com/">http://www.telcove.com/</a>

## Wireline Alternatives

Time Warner	Unlimited local and long distance calling to the US and Canada	Ordered Separately	Columbia (and surrounding area), Summerville, North Charleston	<a href="http://www.timewarnercable.com/">http://www.timewarnercable.com/</a>
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RECEIVED

2005 OCT -4 PM 4: 29

SC PUBLIC SERVICE  
COMMISSION

STATE OF SOUTH CAROLINA )  
 )  
COUNTY OF RICHLAND )

CERTIFICATE OF SERVICE

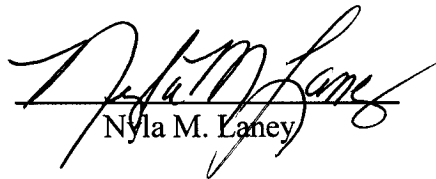
The undersigned, Nyla M. Laney, hereby certifies that she is employed by the Legal Department for BellSouth Telecommunications, Inc. ("BellSouth") and that she has caused BellSouth Telecommunications, Inc.'s Petition to Deregulate Voice Mail to be served upon the following this October 4, 2005:

Florence P. Belser, Esquire  
General Counsel  
Office of Regulatory Staff  
Post Office Box 11263  
Columbia, SC 29211  
**(U. S. Mail and Electronic Mail)**

F. David Butler, Esquire  
Senior Counsel  
S. C. Public Service Commission  
Post Office Box 11649  
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Nyla M. Laney

PC Docs # 603844